



MANUFACTURING COMPANY SAVES \$38K PER MONTH WHILE MAKING IT MORE EFFICIENT



CHALLENGE

The client didn't have all the information necessary to effectively manage its mobile devices and plans

- A Fortune 500 industrial manufacturer owned a rapidly growing fleet of smartphones, tablets and Wi-Fi cards, but it couldn't easily see how those resources were being used.
- The client received reporting on mobile usage and spend only once a month. As a result, it struggled to control mobile costs in real time.
- That reporting was being produced manually, a time-consuming and labor-intensive process for IT staff, whose budget and resources weren't growing as fast as its list of mobile responsibilities.

AT-A-GLANCE

THE OBSTACLES

- ⓧ Increasing mobile spend
- ⓧ Manual reporting and auditing processes
- ⓧ Limited internal resources

THE RESULTS

- ⓧ Monthly savings of \$38K+
- ⓧ Automated reporting and audits
- ⓧ Centralized database of mobile devices
- ⓧ No carrier change or service disruptions

SOLUTION

Solve(X) brings mobile spending and reporting under control — without requiring extra budget or staffing

- Solve(X), GoExceed's proprietary platform, automatically performed an in-depth audit of all the client's devices and plans, across all its employees, locations and carriers.
- Thanks to Solve(X)'s analysis, the client can now be proactive about cutting costs and managing its investment in mobile.
- Solve(X) and its Mobile Care tool also handle users' requests for line changes, repairs and other help, reducing the amount of time spent by the client's IT team on mobile management.

WIN

The client sees immediate cost savings, and the IT team frees itself from manual reporting

- Within one billing cycle, Solve(X) helped cut the client's monthly mobility costs by 38%.
- The client now enjoys detailed reporting and analytics for its entire mobile network, down to the individual user. Better reporting lets the client make more informed decisions about mobile.
- Because the reporting is automated, the client's IT team spends significantly less time organizing data, creating reports and analyzing invoices.

SOLVE ⓧ

Learn more: Email us @ info@mtmg.eu

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